

Mobile Application User Guide

For Parent, Guardian or Staff





Table of Contents

1. Create your account *Pages 3 - 5*

2. Login to your account *Page 6*

3. Answer wellbeing questions Page 7

4. How to create a support request Pages 8 - 9

Create your account

1. Download the application from the Apple or Google Play stores



2. Click the Register here link to start

LINKFOR: COVID-19 Wellbeir	ng App
Please login to continue	
Email	
Password	
Keep me signed in	Forgot Password?
Login	
New Car? Regis	ter here

Create your account

Page 4

3. Select account type

Enter your email address

Fill out your details



4. Add your children

Fill out your children's details and you're done!

Note

For security purposes, once you register your children your school will then validate that their records match before you can begin filling out in the health and wellbeing status for any child



* You can add more children from the Profile menu after the registration if needed

Create your account

5. Enter password

Create a passv	word
Please create a password	ł
Password	
Confirm Password	

6. All done!

Click the green button to login



Login to your account

1. Enter your email address and password to login

ord?

2. Check your email inbox for the verification code

* Be sure to check your spam folder

Entering the verification code only occurs the first time you login

If you don't receive it, press resend

INKFOR: OVID-19 Wellbeing App ease verify your email before you start Image: Verification Code		
OVID-19 Wellbeing App ease verify your email before you start Verification Code	LINKFOR	
ease verify your email before you start S Verification Code	COVID-19 Wellbeing App	
ease verify your email before you start Solution Code		
Verification Code	Please verify your email before you start	
S vemication code	Verification Code	
	S venication code	
dn't receive the code? Resend	Didn't receive the code? Resend	
Back Verify	Back	erify

Answer wellbeing questions

Click start now button or Wellbeing menu on the bottom tab Page 7

2. Select who is answering the questions

1.

Answer the questions

Check the recommendation



How to create a support request

1. Click Equipment / Support Dashboard button or Support menu Reminder on the bottom tab to start creating a request COVID Alert Level 3 Do you need support? Equipment Support Tap here to request Tap here to create a equipment support. support request.

2. Select either Equipment or Support request



How to create a support request

If you are requesting equipment,
click what you need from the
dropdown



Page 9

4. Fill out the details for the reason why you need the equipment and press submit button

And your request will be sent to the school administrator for approval

* Same steps apply to Support request.

